



## Solar Lighting Designs Quality Policy Statement

At Solar Lighting Designs we are committed to delivering superior solar lighting solutions. Our dedication is reflected in our innovative designs, sustainable practices, and unwavering commitment to customer satisfaction.

This policy serves as the foundation for setting, assessing, and upholding the standard of our output at Solar Lighting Designs to ensure we conduct our business in a manner that meets or exceeds the quality expectations of our stakeholders.

Senior management, the management team and all staff are fully committed to the successful implementation and maintenance of the quality policy.

To uphold our quality policy, we set forth the following objectives:

**Innovation:** We continuously seek advancements in solar technology to provide our customers with the most efficient and reliable solar lighting products. Our designs are a testament to our creativity and forward-thinking approach.

**Quality Assurance:** Each solar lighting product undergoes rigorous testing to meet international standards and quality controls that ensure every unit shipped meets our high-performance criteria.

**Sustainability:** As stewards of the environment, we ensure that our products not only harness the power of the sun but also minimize ecological impact. We strive for eco-friendly materials and processes in every fitting we create.

**Feedback Integration:** We listen to our customers and tailor our offerings to their needs. We actively seek and incorporate customer and stakeholder feedback into product development. Our support team is dedicated to resolving any issues promptly and ensuring complete customer satisfaction.

**Reliability:** Ensure a product lifespan that exceeds industry standards.

**Continuous Improvement:** We believe there is always room for growth. We regularly review and enhance our practices, aiming for operational excellence and the highest quality in solar lighting design.

**Compliance:** Adhere to all relevant regulations and standards for safety and environmental impact.

**Performance:** Achieve optimal energy efficiency and lighting effectiveness in all our designs.

**Continuous Improvement:** Establish measurable targets for product and service quality, reviewing them periodically for improvements.

By aligning our operations with these principles, Solar Lighting Designs aspires to be a beacon of quality and innovation in the solar lighting industry

Scott Riddell

Director  
Solar Lighting Designs